

ANNUAL
REPORT

2018/19



Beth Donovan Hospice

OUR MISSION

“Bringing hope and healing to the community through compassionate support and end of life care”

OUR VISION

“Embracing Life”



Did You Know?

The heart of everything that we do at Beth Donovan Hospice is our clients that we serve, their families and our volunteers. This past year we have seen many changes in our Organization and with each change we have continued to grow and serve our clients throughout the North Grenville community.

We have welcomed many new faces into our In Home Visiting Volunteer program and other special volunteers to assist with administration, governance and fundraising. We sadly have said goodbye to some of our very special clients that we were so honoured to serve and their families that continue to be connected to BDH. In the coming year we look forward to continuing to expand our In Home Visiting Volunteer program, recruit new volunteers to assist in this program and new clients to benefit from these amazing volunteer visits. We will expand our Day Hospice program with the addition of a new Personal Support Worker to assist with client care and needs and the expansion of the Manager of Client Services position to better support all aspects of our programs and services.

I'm pleased to have this first opportunity to contribute to the annual report as Acting Chair of the Board. The past year has been one of many changes at BDH, including the decision by several of our staff to move on to pursue other opportunities. Change can bring its challenges and we are grateful to the many dedicated staff and volunteers who have helped us through this time of transition. Special thanks to Sue Walker, who resigned her position as the Board Chair to step in as the Acting Executive Director following Debbie Watt's resignation. In this role, Sue has drawn on her vast experience and her excellent relationships with the LHIN and the community to support our growing home visiting and day hospice programs. In a short time, she has successfully recruited and hired several very talented staff members to join our team.

We have offered new workshops and education to our volunteers and members of the general public and developed new partnerships with other local agencies in an effort to constantly improve our programs and services. In a time of great competition for financial resources for all charities we continue to be amazed by the generosity of the North Grenville community. Our most recent fundraisers (Taste for Hospice, Hike for Hospice and Market Place Sale) yielded over \$13,000.00. Your donations allow us to offer all of our services for no charge to anyone.

Peggy Vandervoort
Chair, Beth Donovan Hospice



A sincere thank you to our dedicated staff, volunteers and to all of our generous donors. With your help we shall continue to provide compassionate care to those in our community.

At Beth Donovan Hospice we continue to work hard to provide a quality hospice palliative care approach to people in our community. Residents of North Grenville, Merrickville-Wolford and surrounding rural areas. Those who are living with, or dying from a life-limiting illness, those who are grieving, or who are bereaved, or caregiving, can receive services from BDH. Services can be provided in client's homes, retirement homes, long-term care facilities, hospitals or at Beth Donovan Hospice. Anyone within our catchment area may access our equipment or lending library. There are no fees for our services.

Board of Directors 2019-2020

Peggy Vandervoort - *Chair*
Dawn Latourell, *Treasurer*
Barb Tobin
Michelle Ansell
Mark Dayneka
Ted Livingston

Community Engagement

Community Programs

BDH has served the community since 1992, providing free services to those who are facing a life-limiting illness. Over the past year, BDH has provided support to clients in their homes, long-term care facilities, hospitals and @ BDH with our In-Home Visiting Volunteer Program.

Our community services include:

- Visiting Volunteer Program
- Grief and Bereavement
- Day Hospice
- Caregivers Support
- Equipment Lending

Bereavement Services

The hospice team is present to help clients, loved ones and caregivers. Recognizing that being diagnosed with a life-limiting illness can be overwhelming for the client and/or family, BDH provides one on one counselling to assist people. For those who are grieving, spousal loss groups were held and a bereavement and caregiver coffee are available.

With additional funding BDH was able to offer a Let's Art About Grief Project for children and their families who had lost someone they loved.

Hike for Hospice

Each year this event continues to grow and welcome new hikers 2 and 4 legged. This year was no exception with the support of Pet Valu (our swag bag sponsor) for our 4 legged friends hiking in the Woofs and Wellies portion of our hike. So many puppies came out to support the hospice and to meet new friends. Many thanks to St. Elizabeth Health and to Bayshore Home Health for supporting our hike by entering teams of staff members and to all the individuals that made the day such a special event. We will welcome all hikers back again next spring on May 31, 2020 at the Ferguson Forest Centre.



Community Engagement

Taste for Hospice

Our second annual Taste for Hospice was a complete sell out with over 160 attendees coming to enjoy the amazing tastes and sips of our local restaurants, breweries and distilleries. This year's winners were Salamanders for best sweet and Catered Affairs for best taste. Best distillery went to Kings Lock and best brewery went to Mill St.

We are so blessed to have so many wonderful restaurants, breweries and distilleries support this event with such amazing offerings. Thanks to our community supporters the event was a sell out. We are very grateful and we hope to see you all in May of 2020.



Caregivers Support

Once a month caregivers come together for coffee, goodies, and support. Learning from one another, feeling safe and supported, this program has offered caregivers support, guidance, advocacy, the recognition of and the importance of good self care. 30 people have participated in this program.

CORE VALUES

Our Hospice is dedicated to a client centred approach that embraces the following values:

Inclusive

Embracing the rural communities and providing an easily accessible service

Client Centred

Respecting the inherent value of a person at any stage of their life

Authentic

Aiming to be transparent in all we do including an open, honest approach to end of life care that fosters more meaning

Caring

Providing compassionate support while actively meeting the current and future needs of those we serve

Dignity

Empowering individuals and their support system while respecting their autonomy

Community Engagement

Accessibility Comes to our Backyard

Last summer we were pleased to have Kemptonville Fencing and Deck construct an accessible ramp from our back deck allowing easy access to our backyard, but the work didn't stop there. They also built an accessible gazebo for our clients to enjoy the yard and an interlock brick pathway which will serve as our memorial pathway for friends, clients and the public. We encourage you to purchase a brick to be named in honour of a special someone. This spring we will install a patio section in the backyard complete with patio furniture made possible by the Outcare Foundation. The patio will serve as an outdoor eating area for our clients attending Day Hospice on a weekly basis.



Community Engagement



Day Hospice

15 clients have benefitted from Day Hospice this year.

“Coming here is the highlight of my week. The other clients make me feel welcome and right at home. The volunteers are so attentive and always include me in all activities and want to know what activities I would like to do. I don’t know what I would do without this program every week.”



Memorial Service

Losing someone we love or cared for is never easy and especially difficult during the holiday season. In November, at Grenville Mutual, BDH held an education session, hosted by Ian Henderson. A memorial service followed where lost loved ones were remembered.

Volunteer Appreciation

Each year over 60 volunteers donate over 8000 hours of their time to helping us provide programs and services to our clients throughout North Grenville. Volunteers are the backbone of our organization and the value they bring is beyond priceless. Although we are grateful each and every day for all of our volunteers, one day each year we host our volunteer appreciation evening to truly highlight all of their accomplishments. Several long service volunteers were acknowledged.



5 YEARS

From left to right: Isabel Wilson, Barb Tobin, Sharon Baird, Mary Lou Anderson, Mark Dayneka



10 Years of Service, Melanie Goldberg (right), standing with Debbie Watt

June Callwood Award

The June Callwood Award was established in 1994 by Hospice Association of Ontario, joined in 2011 with the Ontario Palliative Care Association to form Hospice Palliative Care Ontario (HPCO).



This award is to acknowledge and thank outstanding hospice volunteers throughout Ontario. The award is named in honor of the late June Callwood, the Award Patron, long-time advocate of hospice, community activist, author and recipient of the Order of Canada.

She authored the book *Twelve Weeks in Spring* that captured the spirit of hospice and emphasized the importance of the many and varied contributions of a team of volunteers. The inductee demonstrates selfless service, generosity of spirit, compassion, and a commitment to excellence as a volunteer.

Isabel has been a long standing volunteer with the Day Hospice program since its inception 5 years ago. Isabel's strong quiet demeanor has been such an asset to this strong group of volunteers. She is always willing to help any client or fellow volunteer in need and has been an integral part of the spousal support group with one of our grief and bereavement staff. She always has a smile and a kind word for everyone and is always concerned that the clients have the best experience possible when interacting with the hospice. The decision to nominate Isabelle for this award was unanimous amongst the staff and fellow volunteers and we were pleased to be able to share the award with Isabel at the Volunteer Recognition event where her fellow volunteers were able to congratulate her in person for such a deserving award.

We Need Your Help!

How You Can Help Us

Sustainability is an important aspect of our strategic plan and our operational fundraising program. There are many ways that you can support BDH to ensure that we can continue to provide programs and services to our clients and their families. If you would like to learn more about how to get involved with BDH, please visit www.bethdonovanhospice.ca or call 613-258-9611 to:

- *Become a volunteer*
- *Join a committee*
- *Raise funds*
- *Advocate for hospice palliative care*
- *Tell friends and neighbours about BDH and help dispel myths about hospice palliative care by spreading the word about what we provide*
- *Support or attend one of BDH's events or fundraising activities or sponsor an event*
- *Make a donation*

Donation Details

There are a number of ways you can make a difference in your community through donating to BDH, including monthly donations, memorial gifts, special celebrations, planned gifts, will bequests and estate plans or endowments. Please call 613-258-9611, to discuss these options further.

Thank you for your support of BDH's programs and services. BDH is a registered charity (Charitable Registration #896678661RR0001)

ONLINE —

Donations can be made through CanadaHelps.ca

IN PERSON —

Please drop by the Hospice office at 1107 French Settlement Road, Kemptville, Ontario.

BY MAIL —

Beth Donovan Hospice, 1107 French Settlement Road, Kemptville, Ontario K0G 1J0

BY PHONE — 613-258-9611

Corporate Sponsors

This report is dedicated to the generosity of many individuals, foundations, and corporations who provide vital support to Beth Donovan Hospice. Every effort has been made to provide an accurate listing of corporate donors. In case of an inadvertent error or omission, please accept our apologies and please let us know. **Thank you.**



B. BAIRD
WATER CONDITIONING
"Treating your Water Seriously"
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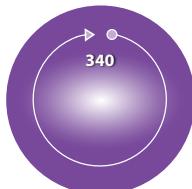
BETH DONOVAN HOSPICE — Balance Sheet

March 31, 2019, with comparative figures for March 31, 2018

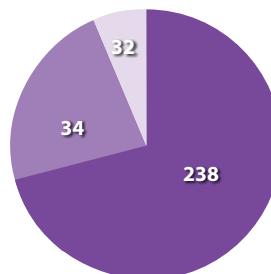
	General Operating Fund	Building Fund	Donations and Fundraising Fund	2019	2018
Assets					
Current assets:					
Cash (note 2)	\$ 199,492	\$ -	\$ -	\$ 199,492	\$ 137,068
Investments (note 1)	-	296,742	24	296,766	395,010
Accounts receivable	1,929	-	-	1,929	1,848
HST recoverable	2,955	-	-	2,955	2,743
Prepaid expense	5,831	-	-	5,831	19,153
Interfund transfers	-	-	108,947	108,947	95,653
	210,207	296,742	108,971	615,920	651,475
Capital assets (note 3)	22,323	845,540	-	867,863	867,526
	\$ 232,530	\$ 1,142,282	\$ 108,971	\$ 1,483,783	\$ 1,519,001
Liabilities and Net Assets					
Current liabilities:					
Accounts payable	\$ 57,768	\$ -	\$ -	\$ 57,768	\$ 24,910
Source deductions payable	8,286	-	-	8,286	7,270
Interfund transfers	108,947	-	-	108,947	95,653
Scheduled repayments of long term debt (note 5)	-	17,926	-	17,926	365,977
	175,001	17,926	-	192,927	493,810
Deferred capital contributions (note 4)	13,100	29,387	-	42,487	18,535
Deferred contributions	41,860	-	-	41,860	42,819
Long term debt (note 5)	-	231,153	-	231,153	-
	229,961	278,466	-	508,427	555,164
Net assets:					
Unrestricted net assets	2,569	-	95,676	111,540	98,243
Restricted net assets	-	863,816	-	863,816	865,594
	2,569	863,816	95,676	975,356	963,837
	\$ 232,530	\$ 1,142,282	\$ 95,676	\$ 1,483,783	\$ 1,519,001

Clients Served

2017/2018
Total Clients: 340



2018/2019
Total Clients: 304



The Beth Donovan Hospice financial statements are prepared by Durand and Associates, Chartered Professional Accountants.

Full financial statements available at www.bethdonovanhospice.ca

BETH DONOVAN HOSPICE — Statement of Operations and Net Assets

March 31, 2019, with comparative figures for 2018

	General Operating Fund	Building Fund	Donations and Fundraising Fund	2019	2018
Revenues:					
Government contributions	\$ 277,174	\$ -	\$ -	\$ 277,174	\$ 251,739
Government -one time	-	-	-	-	1,018
Grants	6,195	-	-	6,195	15,531
Donations	-	-	31,293	31,293	508,618
Fundraising	-	-	51,790	51,790	48,966
Interest	-	1,755	-	1,755	448
Other	1,084	-	-	1,084	59
Amortization of deferred capital contributions	8,901	372	-	9,273	13,169
Transfer from donations and fundraising fund	25,475	30,039	-	55,514	573,716
	318,829	32,166	83,083	434,078	1,413,264
Expenditures:					
Advertising and promotion	2,420	-	-	2,420	5,518
Amortization	12,115	20,803	-	32,918	35,984
Bank charges and interest	68	-	607	675	939
Fundraising	-	-	13,665	13,665	12,089
Government -one time	-	-	-	-	165
Insurance	5,042	-	-	5,042	5,119
Interest on long term debt	-	13,141	-	13,141	16,752
Memberships and dues	1,671	-	-	1,671	1,560
Miscellaneous	9,419	-	-	9,419	2,493
Office	7,153	-	-	7,153	8,931
Professional fees	15,567	-	-	15,567	11,152
Program expenses	4,980	-	-	4,980	19,646
Property taxes	7,975	-	-	7,975	7,656
Repairs and maintenance	8,773	-	-	8,773	9,543
Salaries and benefits	227,356	-	-	227,356	234,449
Staff training	3,110	-	-	3,110	2,116
Telephone and utilities	7,874	-	-	7,874	9,675
Travel	2,288	-	-	2,288	2,064
Vehicle	1,888	-	-	1,888	2,202
Volunteer recognition	1,130	-	-	1,130	624
Transfer to building fund	-	-	30,039	30,039	526,647
Transfer to general fund	-	-	25,475	25,475	47,069
	318,829	33,944	69,786	422,559	962,393
Excess (deficiency) of revenues over expenditures		(1,778)	13,297	11,519	450,871
Net assets - beginning of year	2,569	865,594	95,674	963,837	502,966
Net assets - end of year	\$ 2,569	\$ 863,816	\$ 108,971	\$ 975,356	\$ 953,837



Beth Donovan Hospice

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Phone: 613.258.9611 | Fax: 613.258.9651 | www.bethdonovanhospice.ca

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