

Annual Report



1992 Your Community Hospice 2012



"When you dream, do not be realistic and fit your dream to what exists and is possible. Fit your dream to what should exist and should be possible."

~ June Callwood

Message from the President

Well it has gone by quickly but another year is in the books for Beth Donovan Hospice. I am happy to report that it has been another year of positive change and growth for our organization. Thanks to a grant from the Trillium Foundation we have been able to hire Laura Smith as our new Volunteer Coordinator, an RPN with palliative experience. She brings to us the medical expertise that we need to provide the proper level of care to our clients. Our Executive Director, Dawn Rodger continues to enhance her position in the greater palliative care/hospice community at both the regional and provincial levels while she continues to lead our organization with her signature verve and vigor.

The biggest change for BDH came recently when we moved from our office downtown into the former emergency dept. of the Kemptville District Hospital. This move has already increased our profile in the local health care community and in the community at large. Sincere thanks to our partners at KDH for making the transition a smooth one and for welcoming us with open arms. A couple of weeks ago we held a well attended open house to celebrate the move to our new location. It was wonderful to feel the support from everyone in attendance. It is the excellent ongoing support that we receive from the community that allows us to continue to provide much needed palliative care to the residents of North Grenville and South Ottawa. I want to thank our Board, Staff, Volunteers and Donors both Corporate and Individual for their hard work and financial support during the past year. A special thank you to the Champlain LHIN for their continued financial support. I expect 2012-13 will be another great year for Beth Donovan Hospice.



Brian MacKenzie

Chair Beth Donovan Hospice

Mission Statement

To support clients and their families through all stages of life-limiting illness, with no fee for any service, bereavement included. We also offer education and support programs to the community.

Vision

Beth Donovan Hospice endeavours to create in a client's home, a place where the people of our community may come together and experience a living spirit of compassion, hope and healing. We will continue to create a place where dignity, humanity and the holistic well-being of each person is celebrated in our community - a place where people may live, even though they die.



Message from the Executive Director

The past year for Beth Donovan Hospice has been characterized by one important theme: ***change***. Change is something we all fear. In fact, it can be argued that change is the greatest fear ever faced by humankind, moving into uncharted waters and facing the unknown. This is nowhere more apparent than in the work we do with hospice. Our clients are facing the greatest unknown, the end of their lives and we are charged with easing that ultimate transition. A daunting challenge, but one which we continue to meet each and every day, thanks to the unwavering support of our partners and the tireless work of our volunteers and staff.

Change for BDH has meant growth. We have experienced growth in our programs, in our staffing levels, and physical growth in our office footprint. Over the past twelve months we have added new programming to our repertoire of services such as therapeutic bereavement services. We have also increased our HR capacity to help us sustain our success with the addition of two new staff members: Laura Smith our Volunteer Coordinator, and Kristin Albert, Grief Counsellor. With physical growth comes the need for more space, and through the gracious efforts of our community partners, we are now housed on the campus of Kemptville District Hospital, allowing us the room to expand and better serve our constituents.

For all of this expansion to happen efficiently, we require a strong financial foundation, and the past year has been overwhelmingly successful in this respect. I want to take this opportunity to thank our community for their participation in making each and every one of our events a tremendous success. Without their tireless effort and the financial generosity of all our donors and sponsors it would not have been possible. Thank you all.

The heart of what we do is human, dying is not solely a clinical experience, it is personal and has a profound meaning for all of us at hospice. The individuals who guide our organization, that is our Board of Directors, deserve a heartfelt thanks for their ongoing commitment to see our organization through the challenges presented to us both financially and organizationally. Also, as we do every year, we celebrated the lives of a number of our clients as well as one of our own, our Treasurer and a noble gentleman, Mr. Murray Campbell.

As we move forward into the unknown, we look to the future and the realization of our dream of a residential hospice. We embrace change and to increase our network of community partners to ensure that the residents of North Grenville have the opportunity to die as they lived, with grace and dignity.

Dawn C.L. Rodger

Executive Director Beth Donovan Hospice



BETH DONOVAN HOSPICE
(Incorporated without share capital under the laws of Ontario)

STATEMENT OF OPERATIONS

AS AT MARCH 31, 2012

| | GENERAL OPERATING FUND | BUILDING FUND | DONATION AND FUNDRAISING FUND | 2012 TOTALS | 2011 TOTALS |
|---|------------------------------|------------------|-------------------------------------|------------------|-----------------|
| REVENUES | | | | | |
| Government contributions | \$ 96,779 | \$ - | \$ - | \$ 96,779 | \$ 95,379 |
| Government contributions - one time | 6,892 | - | - | 6,892 | 5,958 |
| Grants | 25,300 | - | - | 25,300 | - |
| Other contributions | 5,965 | - | - | 5,965 | - |
| Donations | - | 648 | 44,912 | 45,560 | 32,174 |
| Fundraising | - | - | 45,061 | 45,061 | 24,566 |
| Interest | - | 760 | - | 760 | 434 |
| Other | 3,553 | - | - | 3,553 | 2,952 |
| Transfer from donations fund | 46,714 | 389 | - | 47,103 | 28,893 |
| | <u>185,203</u> | <u>1,797</u> | <u>89,973</u> | <u>276,973</u> | <u>190,356</u> |
| EXPENDITURES | | | | | |
| Advertising | 12,664 | - | - | 12,664 | 1,515 |
| Amortization | 1,374 | - | - | 1,374 | 1,627 |
| Bank charges and interest | 905 | 45 | - | 950 | 1,007 |
| Fundraising | - | - | 9,469 | 9,469 | 5,774 |
| Insurance | 2,830 | - | - | 2,830 | 3,256 |
| Memberships and dues | 110 | - | - | 110 | 983 |
| Miscellaneous | 3,195 | - | - | 3,195 | 3,550 |
| Office | 4,422 | - | - | 4,422 | 3,863 |
| One time funding | 6,892 | - | - | 6,892 | 7,146 |
| Professional fees | 4,827 | - | - | 4,827 | 4,682 |
| Program expenses | 1,303 | - | - | 1,303 | - |
| Rent | 3,773 | - | - | 3,773 | 3,906 |
| Repairs and maintenance | 88 | - | - | 88 | 419 |
| Salaries and benefits | 121,169 | - | - | 121,169 | 67,992 |
| Staff training | 2,663 | - | - | 2,663 | 2,139 |
| Telephone and utilities | 3,212 | - | - | 3,212 | 5,501 |
| Travel | 3,195 | - | - | 3,195 | 604 |
| Volunteer recognition | 581 | - | - | 581 | - |
| Transfer to building fund | - | - | 389 | 389 | - |
| Transfer to general operating fund | - | - | 46,714 | 46,714 | 28,893 |
| | <u>173,203</u> | <u>45</u> | <u>56,572</u> | <u>229,820</u> | <u>142,857</u> |
| EXCESS OF REVENUES OVER EXPENDITURES | | | | | |
| | 12,000 | 1,752 | 33,401 | 47,153 | 47,499 |
| FUND BALANCE - beginning of the year | <u>(42,431)</u> | <u>44,171</u> | <u>4,852</u> | <u>6,592</u> | <u>(40,907)</u> |
| FUND BALANCE - end of the year | <u>\$ (30,431)</u> | <u>\$ 45,923</u> | <u>\$ 38,253</u> | <u>\$ 53,745</u> | <u>\$ 6,592</u> |

Volunteers

Our work at Beth Donovan Hospice is made possible through the dedication of our volunteers. Those who volunteered their time in 2011/12 are listed below:

Debbie Alexander, Barbara Breau, John Chartrand, Marigold Cooper, Alanna Drawson, Denyse Denny, Leita Foster, Angela Greter, Anna Laberge, Charles Langlois, Barb Lajoie, Melanie Goldberg, Nelson Henderson, Maureen Hoas, Maggie Kelly, Mary Lambert, Lillian Leonard, Miriam Logan, Pam McKenny, Crystal Michaud, Jocelyne North, Lori Reason, Elaine Richards, Linda Schmidt, Doreen Simard, Janet Stark, Karen Streit, Beth VanderMeer, June Vienneau

Our Team:

Dawn Rodger, Executive Director

Anne Langlois, Manager Financial Services

Lark Herbert, Manager Office Services

Laura Smith, R.P.N., Volunteer Coordinator

Kristin Albert, B.Sc.H., M.Ht., M.A.C.P. Counsellor

Pastor Dan Massey, B.R.E Hospice Chaplain



Board of Directors

Brian Mackenzie - President

Monica Berridge-Sills

Maureen Nolte

Rick Lewis - Vice President

Gale Cooper-Mason

Hilda Scott

Erna Finley - Treasurer

Marj Milne

Sue Walker

Marj Milne - Secretary

Marg Chartrand - Past Chair

**Ontario
Trillium
Foundation**



**Fondation
Trillium
de l'Ontario**

Your Gifts at Work...

Beth Donovan Hospice receives, and uses charitable donations to support hospice services and programs throughout North Grenville and South Ottawa. Hundreds of people are touched by the services funded. Here is a listing of what philanthropy enabled Beth Donovan Hospice to accomplish in 2011/2012:

Home Visiting Program Providing support to newly diagnosed patients and their families, during surgery and/or treatment. Our trained volunteers provide emotional support, companionship and offer periods of respite for the caregiver in four hour increments each week, Spiritual support for families and clients is provided through Hospice Chaplaincy.

Creative Arts Program for Grieving Children



Programming provided to children with the necessary social sanction and permission to express their feelings. An environment to find comfort and relief in knowing that others feel the way they do and that they are not alone. children's group is aimed at children 4-11 years of age.

Expansion of Grief Lending Library: Expansion of existing grief lending library including inspirational books that offer hope and assistance, self help series along with diverse grief topics such as "Care Giving and Loss", "Children and Grief", "Grief after Sudden Loss" which explore how grief enters the lives of families and individuals.

Bereavement Services:

Therapeutic:

- client-centered grief/bereavement therapy in one-on-one and/or group formats for those struggling to overcome various forms of loss or survival

Peer support:

- offers a compassionate ear for those in need of open grieving in an informal, yet caring and supportive, environment

Supported by:



Client Story

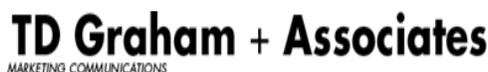
On May 22, 2011 my husband Gary and I (Elsie Schuck) journeyed to a New World; we lost our youngest son Garth James Schuck to death at the age of 24 years. It is a world made up of countries defining how a child has died; Death Through illness, Death Through Accident, Death Through Suicide, and Death Through Murder. We live in the country Death through Suicide. We became two people who hid away in our home a huddling mass of pain, anguish, anger and tears. We were deserted by friends who never checked on how we were surviving. We didn't have the emotional strength to seek out help and our story might be different if it hadn't been for Pastor Dan and the other people of Beth Donovan Hospice. Pastor Dan and Dawn recognized that we didn't have the will power to move forward on our own and that our grief was consuming us body and soul. Friends gave more power to Suicide than it should ever had when they never dropped by our home or called us on the phone after bringing Garth's ashes home from out West. When you lose a child through death, the pain is unbearable, for our child was a gift that should have lasted our lifetime. To cook, clean, or shop became tasks that required strength we no longer had and except for friends of my son on the internet, my friend Pat, and Gary's friend Larry we appeared friendless. To be honest it was like Suicide was some dreadful disease that people could catch. On March 10, 2012 Gary's father died and we had to place his mother into a home because she has Frontal Lobe Dementia and the emotional trauma was destroying our life. Without the aid of the people of the Beth Donovan Hospice we would never have found a Grief Counsellor who has helped us to move forward. The Grief Counsellor has given us great insight on the psychological disorder that our son Garth suffered from: Borderline Personality Disorder. She has helped us understand that we are only human and to accept we need the time to grieve for our son and father and to quit beating ourselves about the head and shoulders for something we had no control over. When we became overwhelmed with things that needed to be done, it was the people from the Beth Donovan Hospice who helped out. I can say from experience that we need the Beth Donovan Hospice to be there for the unfortunate people who will follow in our footsteps. The gratitude we feel towards Pastor Dan, Dawn and Kristin is more than we can express. I hope with all my heart that there will always be people like them at the Hospice and the goals of the Beth Donovan Hospice will be realized. They have helped us face death and prepare for the upcoming death of another member of our family and simply saying "Thanks" is not enough.

Gary and Elsie Schuck



We gratefully acknowledge the individuals, foundations, and corporations listed who partnered with us in serving clients and families throughout communities in North Grenville and South Ottawa from April 1, 2011-March 23, 2012.

Corporate Donors



1504107 Ontario Inc. A&W Body & Soul Bridge St. United Church Foundation Jack May GMC Ltd.
Kemptville Windows & Kitchens Grant Brown Funeral Home Kemptville Home Furniture
North Grenville Chamber of Commerce, Tackaberry, Tallman Truck Centre, Tubman Funeral Home

Legacy Donors

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Gold Level Donors

Margaret Chartrand, Adele Crich, Mark Gould, Judy Hyland, Audrey McClenaghan,

Sylvie Morel, Robert Noseworthy

Silver Donors

Susan Beamish, Grant & Allister Brown, Murray Campbell, Carol Carty, Elmer Cleary, Charles & Ann Comeau, Ghislaine Crozier, Rose Dolan, Eytan & Melanie Goldberg, Cathy Gibson, Alice Hughes, Bernice Leizert, Garnet Leizert, Shelley Lyall, Laura Melnick, Carlos & Lise Murato, Tammy Murray, Dermid and Donna Lee O'Farrell, Christine Oliver, Patricia Page, Luc & Louise Piche, Marlene & Phil Quinton, Brent & Dawn Rodger, Doreen Simard, Fran Thomson, Heather Tzakis, Angela Vanveen Shahrooz

This report recognizes the generosity of many individuals, Foundations, and Corporations who provide vital support to Beth Donovan Hospice. Every effort has been made to provide an accurate listing of donors. In case of an inadvertent error or omission, please accept our apologies and let us know. Thank you.